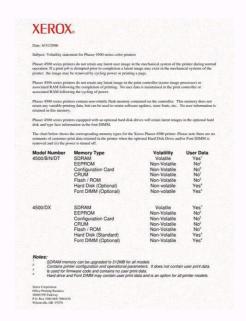
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13. REMOTE SERVICES.

Some Equipment models can send and receive data to and from Xerox over Customer's network ("Remote Data"). This allows Xerox to update the Software and fix the Equipment remotely ("Remote Data Access"). Remote Data includes information such as product registration, meter read, supply level, settings, software version, and error codes. Xerox can use Remote Data for billing, reports, supplies, support, recommendations, and improvements. Xerox will protect Remote Data when sending and receiving it.

Remote Data Access does not let Xerox access Customer's documents or other data on the Equipment or network. Customer allows Xerox to do Remote Data Access for free. Xerox may ask Customer for Equipment contact and location details. Customer will set up Remote Data Access as Xerox instructs and help Xerox with it.. Remote Data Access. You must keep Remote Data Access enabled as long as you receive maintenance or support services from Xerox, unless Xerox says your Equipment cannot use it. 14. DRIVER DATA COLLECTION. By installing the driver software on a computer device, you consent to the Software collecting technical data and related information about the device, its operating system, its location (country and city), and how you use the Software and its features. Xerox may use this information and the derived data, trends, and usage information to develop, provide, operate, maintain, and/or improve its products and services or to offer you products or services. The Software does not collect any information that identifies you or allows Xerox to access the content of any documents processed by the Software. 15. DIAGNOSTIC SOFTWARE. Software that evaluates or maintains Xerox equipment ("Diagnostic Software") may be part of, on, or uploaded to Xerox equipment. The Diagnostic Software and how to access it are Xerox's valuable trade secrets. Xerox and/or its licensors own the Diagnostic Software.

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